Countryway Homeowners Association, Inc.

WHO DO I CONTACT AT MANAGEMENT & ASSOCIATES FOR THE MASTER ASSOCIATION?

Administrative Assistant: Marissa Garcia

Email: MGarcia@mgmt-assoc.com Phone: 813-433-2010

Contact Marissa if you have questions regarding any of the following issues:

- Need electronic access cards to gain access to the tennis or basketball courts
- Need to reserve the pavilion for a private function
- Need assistance with how to find something on the community website
- ➤ Need to know scheduled garage sale dates

Accountant: Christine Glomski

Email: CGlomski@mgmt-assoc.com Phone: 813-433-2023

Contact Christine if you have questions regarding any of the following issues:

- > Status of your existing account, such as how much you owe, what it is comprised of, when it is due, etc.
- > Overpayments of your account and refunds
- > New or replacement payment coupons
- Change of address or phone number

Maintenance Coordinator: Rick Limbert

Email: RLimbert@mgmt-assoc.com Phone: 813-433-2001

Contact Rick if you have questions regarding any of the following issues:

- > Malfunctioning irrigation
- > Malfunctioning fountains
- Maintenance issues at the parks or pavilion, such as repairs to water fountain, toilets, sinks, playground equipment, broken tennis court/basketball locks, soccer or tennis court nets, marquee signage, lighting at pavilion or tennis courts, etc.

Community Association Manager: Michelle "Chelle" Walsh Email: MWalsh@mgmt-assoc.com Phone: 813-433-2016

Contact Michelle if you have questions or concerns regarding any of the following issues: HOA Budget

- Upcoming meetings
- ➤ Landscaping Maintenance
- ➤ Pond/Wetland Maintenance

For street light outages, please report those directly to TECO at

https://www.tampaelectric.com/forms/residential/streetlightout/

You will need the 10-digit pole number and the closest physical address or intersection

For missing traffic signs, please report directly to Hillsborough County at

https://www.hillsboroughcounty.org/en/residents/property-owners-and-renters/roads-and-missing-or-damaged-traffic-sign

sidewalks/action-folder/repol1-a-

For **sidewalk and roadway damages**, please report directly to Hillsborough County at https://www.hillsboroughcounty.org/en/residents/property-owners-and-renters/roads-and-and-roadway-damag

sidewalks/action-folder/report-sidewalk-